



BANARAS HINDU UNIVERSITY
VARANASI 221 005, UTTAR PRADESH

CITIZEN'S CHARTER



INSTITUTE OF MEDICAL SCIENCES
&
SIR SUNDERLAL HOSPITAL

SERVICE TO THE MANKIND
IS SERVICE TO GOD

INSTITUTE OF MEDICAL SCIENCES

The Institute of Medical Sciences, Banaras Hindu University is one of the premier educational institute of the country. It provides teaching and training leading to the award of MBBS degree, MD/MS/DM/M.Ch and Ph.D degree in various subjects of medical sciences. In addition it also offer PDCC courses in superspecialities of Anesthesia and courses in Medical Technology.

There is a 1250 bedded tertiary care hospital, the Sir Sunderlal Hospital attached to the institute which provides wide ranging clinical services.

The admission to the various courses offered in the institute is through All India Competitive tests conducted by the CBSE and National Board of Examination for MBBS & MD/MS seats respectively. Admissions to the DM/M.Ch courses are done on the basis of separate written test conducted by the Banaras Hindu University. The details of this test and process of admission is provided on the institute website www.bhu.ac.in/ims.

There are 33 departments and a Molecular Biology Unit. There are two separate units viz., Art & Photo Section, Centre of Experimental Medicine & Surgery (CEMS), Central Animal House and Workshop. There is a rich institute library providing 24 hrs access to print journals and books & online.

The students have good hostel facility with indoor and outdoor game facility. The university has a swimming pool also. There is a canteen and other ancillary services for students and staff of the Institute.

There is a dedicated auditorium for common academic programmes. There 6 lecture theaters with full audio and video facilities, one big examination hall in addition to separate seminar rooms in each department.

The details of the departments and faculty is also available in institute web site www.imsbhu.nic.in

SIR SUNDERLAL HOSPITAL

The establishment of Sir Sunderlal Hospital was a long cherished dream of the founder of this great University Mahamana Pt. Madan Mohan Malviyaji, which got fulfilled in the year 1924, when his Highness Late Shri Prabhu Narayan Singh Ji laid the foundation of the Hospital in the name and commemoration of Sir Sunderlal Ji, the first Vice Chancellor of Bananas Hindu University.

Consequently, the Hospital came into existence in the year 1926, initially with 96 beds and subsequently grew to 1250 beds in 2013 including 182 beds of Ayurveda for the teaching and training of Students of super specialty courses (D.M. /M.Ch.). It is attached to Institute of Medical Sciences, BHU, imparting training and teaching to Under Graduate and Post Graduate courses of Medicine, Ayurveda and Dental Sciences as well as Nursing Graduation.

Sir Sunderlal Hospital is the only tertiary care Hospital in the Eastern UP providing medical coverage to a population of nearly 20 crores in its vast catchment area of Eastern UP, Western Bihar, Jharkhand, Madhya Pradesh, Chhattisgarh, other neighbouring states and adjoining country Nepal. It also caters services to the medical and health needs of University Employees & their families and students. It is a premier referral hospital not only for the City Hospitals, DLW, Military Hospitals, NTPC, Coal India, BHEL, Hospitals of catchments' area.

The hospital, in-spite of its limited resources, is providing need based health care services to the humanity, but has potential to do better provided the resources are met with par with the other National Institutes of repute. These constraints are compromising the very slogan of the country, "QUALITY HEALTH FOR ALL". There is every need to improve the facilities, and infrastructure to keep pace with quality care in this tertiary care centre, labelled as "AIIMS of Purvanchal",

It may be noted that the infrastructure and financial resources available to the teaching hospitals of the similar apex medical institutions in the vicinity such as AIIMS, New Delhi and SGPGI, Lucknow are many times more in comparison to Sir Sunderlal Hospital. To overcome this situation the administrative efforts are on for enrichment of its resources from the government and some positive results are expected in near future.

Size and Stature

Sir Sunderlal Hospital has shown tremendous growth and development in the recent past acquiring specialized modern equipments. The hospital provides round the clock emergency services, diagnostic workup and labour room facilities. Department of Radiology involved in major diagnostic processes is well equipped with a Colour Doppler, and Ultrasonography, a whole body 64 Slice CT Scan under Public Private Partnership (PPP) and 1.5 Tesla MRI in addition to conventional radiological investigations. The 1.5 Tesla MRI is installed under PMSSY Scheme.

The Blood Bank of the Hospital is one of the best equipped in the country with a cell separator and facilities for component therapy. The Central Supply and Sterilization as well as the Laundry are also well equipped. A modern 16 bedded Intensive Care Unit for adults and, a Modern Coronary Unit with pacing facilities and non-invasive cardiac diagnostic test, Cardiac Cath Lab, a level III Neonatal Intensive Care Unit, a Pediatric Intensive Care Unit and Pediatric Surgery Care Unit are some of the important facilities available to provide better care to the patients. A separate Pediatric Emergency Unit in the Pediatric building is also running and providing 24 hours emergency service to the children. The department of TB & Chest is coordinating with the Revised National Tuberculosis Control Program (RNTCP) through DOTS. The Department of Gastroenterology, Orthopedics and Ophthalmology have been equipped with advanced technologies like video-endoscopes, image-intensifiers, laser facilities, Eye banking and Corneal Transplant and also PHAKO Cataract Surgery. A new Cobalt machine has been commissioned in the Radiotherapy Department. A DEXA machine has been acquired by the Department of Endocrinology for the study of osteoporosis. A flow cytometer has been commissioned in the Department of Medicine for advanced immunological studies. An advanced retroviral therapy centre is also functioning under Medicine department. Department of General Surgery and Pediatric Surgery are equipped with Harmonic Surgical Knife. A new Heart Lung Machine for coronary bypass surgery in the Department of Cardiothoracic Surgery and C-Arm with DSA in Neurosurgery are the recently acquired facilities. Affordable minimal access surgery or laparoscopic surgery facilities are being provided by the Hospital in General Surgery, Urology and Pediatric Surgery. Department of Urology is also having Lithotripter technique (ESWL) and renal transplant facilities.

Besides the diagnostic and therapeutic advances, the hospital has paid attention to the comfort and convenience of the visiting patients and their attendants and a number of such facilities like Dharamshala, Vishram Kuteer, Attendants Shelter Shed, Sulabh Shauchalya, Annapurna Bhojnalaya, Nescafe and Amul Parlours etc. have come in to existence through participative public partnerships.

The hospital is thus leaping ahead with enormous speed to meet the oncoming challenges of future with respect to diagnosis and treatment of the ailing population of the region.

OBJECTIVES

The Citizen's Charter is an expression of the commitment for providing health care facilities in timely manner by Sir Sundarlal Hospital and its parental organization, the Institute of Medical Sciences. This charter not only provides information regarding the services available and rights of the patients but also simultaneously delves upon the responsibilities of the patients.

Service to the humanity is our motto. We will continuously strive to achieve new heights of the Institute and the Hospital with the continuous efforts, endurance and support from all the fraternity; with this the objectives of this great University will also be fulfilled.

MISSION

Sir Sundarlal Hospital, Institute of Medical Sciences is dedicated to improve the general health and wellbeing of the citizens of Varanasi and he needy patients who are coming not only from the nearby areas but also from far flung areas. Sir Sundarlal Hospital, Institute of Medical Sciences, is now a well established centre of excellence for medical education as well as patient care and aims to achieve the highest standards in education, research and patient care.

LOCATION

Sir Sundarlal Hospital, Institute of Medical Sciences is located in the sprawling campus of Banaras Hindu University, Varanasi is well connected by road, rail and air.

CONTACT DETAILS

Institute

- 1 The Director, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005 Uttar Pradesh
Ph. 0542-2367568, 6703248, 2307500,2309450 Fax. 0542-2367568 E mail : directorims@gmail.com
- 2 The Dean, Faculty of Medicine, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-239980, 6703256, 2307501 Fax. 0542-2367568 Email : mdean.ims@gmail.com
- 3 The Joint Registrar, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-236821, 6703254, 2307502 Fax. : 0542-2367568
- 4 The Assistant Registrar, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542- 6703253 Fax. : 0542-2367568

Hospital

- 1 The Medical Superintendent, Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-2309200, 2369033,6703583 Fax: 0542 2369115 e mail : ms_bhu@sify.com
- 2 The Dy. Medical Superintendent (MM I), Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-2307551, 2309202, 2309203,2368747, 6703580 Fax : 0542 – 2369115
- 3 The Dy. Medical Superintendent (MM II), Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542 – 2309208,2369842, 6703574 Fax : 0542 2369115
- 4 The Dy. Nursing Superintendent, Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-2309263 Fax. : 0542-2369115
- 5 The Dy. Registrar and CAO, Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-2309206, 2307555, 6703577 Fax : 0542-2369115
- 6 The Assistant Registrar, Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-6703581, 2309207 Fax. : 0542-2369115

Medical Officers (Casualty) : Ph. 0542-2309208, 2309209

Medical Officer Incharge (on duty) : Ph. 0542-2309307

RTI Officials

Institute

- 1 Appellate Authority : The Dean, Faculty of Medicine, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005
Ph. 0542-239980, 6703256 Fax. 0542-2367568 Email : mdean.ims@gmail.com
- 2 CPIO : The Assistant Registrar, Institute of Medical Sciences, Banaras Hindu University, Varanasi 221 005
Ph. 0542- 6703253 Fax. : 0542-2367568

Hospital

- 1 Appellate Authority : The Medical Superintendent, Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
0542-2307551, 2309202, 2309203,2368747, 6703580 Fax : 0542 – 2369115
- 2 CPIO : The Dy. Registrar & CAO/SO (GAD), Sir Sundarlal Hospital, Banaras Hindu University, Varanasi 221 005, Uttar Pradesh
Ph. 0542-2309206, 2307555, 6703577 Fax : 0542-2369115

STAFF DETAILS

Doctors can be identified by their white aprons, nurses with their white uniform and class IV with their White/Blue uniform

Details of staff	Category of staff	
Doctors	Consultant & Specialist	Senior Residents
	Chief Medical Officers Medical Officers	Junior Residents
Nurses	Matron	Staff Nurse
	Sisters	
Other Para Medical Staff	Class III Employees	Class IV employees

Hospital Units

The Hospital in its present complex houses all the units, necessary for a teaching hospital as per the norms of the Medical Council of India. The complex includes :

Indoor Wards –

Special Wards (A+B)	:	44 Rooms
Dr. K.N. Udupa Block (Modern Medicine)	:	48 Wards
Pt. Satyanarayan Shastri Block (Indian Medicine)	:	10 Wards

- **Special Rooms** : Special Ward rooms can be allotted as per the request of the patient and subject to availability.

CLINICAL SERVICES

Out Patients Departments:

The Hospital has a separate OPD block and runs independently 45 OPD Clinics which also includes special clinics like HIV, Wound, Child Guidance, De-addiction etc.

Timings :

Weekdays (Monday to Saturday): 7.30 AM – 2.00 PM

OPD Registration: 07:30 AM -12.00 Noon

Operation Theatre:

In all there are 28 operation theatres and on an average 18 OTs are being run each day. Each speciality department has independent Operation Theatre. It will be worth mentioning that with the expanding demand we are still not able to cope up the requirement of individual departments for obvious reasons.

Auxiliary Units : The Hospital has established auxiliary units which work independently and include central sterilization service department, centre for clinical investigations with automated machines Radiology Department with CT scan and MRI Units and Color Doppler Unit, Blood Bank (with all the available modern facilities of cell separation etc.), Casualty services (with facility of Emergency OT, Resuscitation and Disaster Room), ICU, CCU and Pace Maker Unit, Injection and ECG Room, Physiotherapy and Rehabilitation Unit, Dialysis Unit, Burn Unit, Lithotripsy, Uro-dynamic Lab and Renal Transplantation Units, Endoscopy Lab, Neonatal Surgery and Ayurvedic Dispensary.

Service Unit:

Besides the above auxiliary units, the hospital has separate independent units to reinforce the backup services. These include hospital workshop, EWS and UWD maintenance unit, Central Stores, Transport Unit, Medical Record Section, Telephone Exchange, Gas Supply Unit, Incinerator Unit, Generator Unit, Laundry (fully automated), Central AC Plant, Photo and Art Section, Kitchen, Security Unit, Central Cash Collection Unit, Electric Sub Stations, Tubewells.

Other Welfare Units:

Branches of Bank of Baroda, State Bank of India, Post Office, Canteen, Bhuwalaka Dharmashala, Rest House, Public convenience complexes, are also established within the hospital premises in the interest of the patient's care and better services to the employees.

Details of OPD days, location (Room No.), Specialty and Consultants :

Schedule of Modern Medicine OPD, S.S. Hospital, BHU, Varanasi								
S. No.	Room No.& Telephone	Department	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	103 (9305)	GASTROENTEROLOGY	Dr. A. K. Jain	Dr. V. K. Dixit	Dr. S.K.Shukla	Dr. A. K. Jain	Dr V.K.Dixit	Dr. S.K.Shukla
2	104 (9283)	POSTPARTUM	Dr. S. Gupta	Dr. S. Gupta	Dr. Anjali Rani	Dr. S. Gupta	Dr. Anjali Rani	Dr. S. Gupta
3	105 (9284)	GYNAECOLOGY	Dr. M.Matah, Dr.L.Chaubey	Dr. M. Matah, Dr.L.Chaubey	Dr. N.R. Agrawal, Dr.Anjali Rani	Dr. L.K. Pandey, Dr. S.Pandey Dr. U.Pandey	Dr. A. Khanna, Dr. S.Rai	Dr. M. Jain, Dr.M.Singh
4	106 (9285)	T.B. & CHEST	Dr. S.C. Matah	Dr. S.K. Agrawal	Dr. J. K. Mishra	Dr. G. N. Srivastava	Dr. J. K. Samaria	By Rotation
5	107 (9286)	ORTHOPAEDIC	Dr. S. K. Saraf	Dr. S. C. Goel	Dr. G. N. Khare	Dr. A. K. Rai	Dr. A. Rastogi	Dr. S. Singh
5	113 (9288)	RADIOTHERAPY	Dr. A.K. Asthana	No Turn	Dr. S. Pradhan	Dr. U. P. Shahi	Dr. S. Chaudhary	No Turn
6	114 (9289)	GENERAL SURGERY	Dr. M. A. Ansari, Dr. V. Srivastav	Dr. A. Khanna, Dr. Puneet, Dr. S. K. Tiwari	Dr. V. K. Shukla, Dr. S. P. Basu, Dr. S. K. Bhartiya	Dr. S.K. Gupta, Dr. S. Khanna, Dr. S. Kumar	Dr. R. Khanna, Dr. R. N. Meena	By Rotation
7	115 (9290)	ONCOLOGY SURGERY	Dr. H. S. Shukla	No Turn	By Rotation	No Turn	Dr. M. Tewari	No Turn
8	201 (9292)	CARDIOLOGY	Dr. V. Agrawal	Dr. D. Jain	Dr. V. Agrawal	Dr. D. Jain	Dr. D. Jain	Dr. V. Agrawal
9	202 (9291)	CARDIOTHORACIC	Dr. S. Kumar	No Turn	Dr.S. Lakhotia	No Turn	Dr. D. Agrawal	No Turn
10	205 (9293)	ANAESTHESIOLOGY	Dr. R.K.Varma	Dr. V.Rastogi	Dr. J.K.Sinha	Dr.S.K.Mathur	Dr.D.K.Singh	Dr. R.K.Dubey
11	205 A (9293)	PAIN CLINIC	No Turn	No Turn	Prof. V. Rastogi	No Turn	Dr. Sandeep	No Turn
12	206 (9294)	UROLOGY	Dr. S. Trivedi	No Turn	No Turn	Follow Up & Stone Clinic	No Turn	Dr. U.S. Dwivedi
13	207 (9295)	PLASTIC SURGERY	No Turn	Dr.V.Bhattachary	Dr.P.Jain (SCAR Clinic)	Dr. P. Jain	No Turn	Dr. N. K. Agrawal
14	208 (9297)	DENTISTRY CLINIC	Dr T P Chaturvedi, Dr Ashish Agrawal, Dr Ajit Parihar	Dr. A. Bhatnagar, Dr. Rajesh Bansal, Dr. Romesh Soni	Dr. Neelam Mittal, Dr H. C. Baranwal	Dr. Farhan, Dr Monika Bansal, Dr Sarita Parihar, Dr Anju Gautam	Dr. V.K. Srivastava, Dr Adit, Dr Rahul Agrawal	Dr. Naresh Kumar, Dr Neeraj Kr Dhiman, Dr C. Jaiswara
15	209 (9298)	NEUROLOGY	Dr. D. Joshi	No Turn	No Turn	Dr. V.N. Mishra	No Turn	Dr. R. N. Chaurasia
16	210 (9299)	PSYCHIATRIC	Dr. S. Gupta	Dr. S. Gupta	Dr. Mona Srivastava	Dr. A. S. Srivastav	By Rotation	Dr. A. S. Srivastav

17	211	CHILD GUIDANCE	No Turn	Dr. Mona Srivastava (De-addiction)	No Turn	No Turn	Dr. A. S. Srivastav (Child Guidance Clinic)	Dr. S.Gupta (Geriatric)
18	212	RHEUMATOLOGY	No Turn	Dr. N. K. Singh	No Turn	Dr. N. K. Singh	No Turn	No Turn
19	213 (9435)	DERMATOLOGY	Dr. Sanjay Singh	Dr. S. S. Pandey	By Rotation	Dr. S.K. Singh	Dr. M. Bansal	By Rotation
20	215 (9290)	ONCO MEDICINE	No Turn	Dr. Ravi Tandon	No Turn	No Turn	Dr Ravi Tandon	No Turn
21	2368005	A.R.T. CENTRE (HIV)	Dr. Madhukar Rai	Dr. J Chakravorty	Dr. S. S. Agrawal,	Dr. S. S. Agrawal,	Dr. J Chakravorty	Dr. Madhukar Rai
22	215-C	GERIATRIC CLINIC	Dr. Deepak Gautam	No Turn	Dr. I.S.Gambhir	Dr. I.S.Gambhir	No Turn	Dr. I. S. Gambhir
23	216 (9301)	GENERAL MEDICINE	Dr. N. K. Singh, Dr Niles	Dr. K. K. Tripathi, Dr. Dhiraj Kishore	Dr. S. S. Agrawal, Dr. J Chakravorty	Dr. I. S. Gambhir	Dr. K. K. Gupta, Dr. Ravi Tandon	Dr. Madhukar Rai, Dr. L. P. Meena
24	217 (9302)	HAEMATOLOGY	Dr. K. K. Gupta	No Turn	Dr. Madhukar Rai	No Turn	No Turn	No Turn
25	218 (9303)	ENDOCRINOLOGY	Dr. S. K. Singh	Follow Up Clinic	Dr. N. K. Agrawal	Follow Up Clinic	Dr. S. K. Singh	Dr. N. K. Agrawal
26	219(9304)	NEPHROLOGY	Dr. S. Singh	Dr. R. G. Singh	Dr. J. P. Ojha	Dr. R. G. Singh	Dr. S. Singh	Dr. J. P. Ojha
27	◆9360	OPHTHALMO /EYE	Dr. M. K. Singh	Dr.O.P.S. Maurya	Dr. Shri Kant	Dr. V. P. Singh	Dr.R.P.Maurya	Dr. Prashant Bhusan
28	◆9364	OTORHINO. /E.N.T	Dr. R. K. Jain	Dr. Rajesh Kumar	Dr. R. K. Jain	Dr. Rajesh Kumar, Dr.S.K. Agarwal	Dr. R. K. Jain	Dr. Rajesh Kumar
29	9352	PAEDIATRIC MEDICINE	Dr. B. K. Das, Dr. Vinita Gupta, Dr.A.Gupta	Dr. O.P. Mishra, Dr. R. Prasad, Dr. Ankur Singh	Dr. Ashok Kumar, Dr. S.Basu, Dr.N.K.Bagri	Dr. B. K. Das, Dr. Vinita Gupta, Dr.A.Gupta	Dr. O.P. Mishra, Dr. R. Prasad, Dr. Ankur Singh	Dr. Ashok Kumar, Dr. S.Basu, Dr.N.K.Bagri
30	9457	PAEDIATRIC SURGERY	Dr. D. K. Gupta	Dr. S.P. Sharma	Dr. A.N. Gangopadhyay	Dr. Vijendra kumar	Dr. Vijendra kumar	Dr. A. N. Gangopadhyay
31	9352	PEDIATRIC SPECIALTY CLINICS	Pediatric Neurology Dr. R Prasad	No turn	Pediatric Oncology Dr. V Gupta	Pediatric Nephrology Dr. O P Misra	No turn	Pediatric Hematology Dr. V Gupta
32	9410	WOUND CLINIC &	Dr. K.K. Tripathi	No Turn	Dr. K. Tripathi, Dr. S.K Gupta, Dr. S. S. Pandey	Dr. K.K. Tripathi, Dr. V. K. Shukla	No Turn	No Turn
33	9410	NEUROSURGERY	No Turn	Dr. Vivek Sharma, Dr. K. Singh	No Turn	No Turn	Dr. Vivek Sharma, Dr. K. Singh	No Turn

Paid OPD Schedule of S.S. Hospital, BHU.

Name of OPD	Room No.	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
ENT	-	-	Dr.S.K.Agrawal			Dr.S.K.Agrawal	
Paed. Medicine	-	Dr. Rajniti Prasad	Dr. Ashok Kumar	Dr. B.K.Das	Dr.O.P.Mishra	-	-
Neurosurgery	Wound clinic Bldg.	Prof. V.Sharma	-	Prof. V. Sharma Dr. Kulwant Singh	Prof. V. Sharma		Prof. V. Sharma, Dr. Kulwant Singh
Ophthalmology	9360	Prof. V.P. Singh	Dr. P. Bhushan	Prof. M.K. Singh	Prof. Shri Kant	Prof. OPS Maurya	Dr. R.P. Maurya
Gastroenterology	9305	Prof. V.K. Dixit	Prof. A.K. Jain	Prof. V.K. Dixit	Dr. S.K. Shulka	Prof. A.K. Jain	Prof. V.K. Dixit
Gynaecology	9284	Prof. M. Jain	Dr. Uma pandey	Dr. Anjali rani	Prof. A. Khanna	Prof. L.K. Pandey	Prof. Sulekha Pandey
TB & Chest	9285	Prof. J.K. Samaria	Prof. S.C. Matah	Dr. G.N. Srivastava	-	Prof. S.K. Agrawal	-
Orthopaedics	9286	Dr. Saurabh Singh	Prof. S.K. Saraf	Prof. S.C.Goel	Dr. Amit Rastogi	Prof. A.K. Rai	Prof. G.N.Khare
Radiotherapy	9288	Prof. U.P Shahi	Prof A.K. Asthana	Dr. S. Chaudhary	Prof. S.Pradhan	-	-
General Surgery	9289	-	Prof Rahul Khanna	Prof. A.K. Khanna`	-	Prof. A.K. Khanna`	-
Surg. Oncology	9290	-	-	-	-	Prof. H.S. Shukla	-
Cardiology	9292	Dr. D.Jain	Dr. V. Agrawal	-	Dr. D.Jain	Dr. V. Agrawal	-
CVTS	9291	-	Dr. Sanjay Kumar	Dr. Sanjay Kumar	Dr. Sanjay Kumar	-	-
Pain OPD	9293	Prof.V. Rastogi	-	-	Prof.V. Rastogi	-	-
Urology	9294	Prof. U.S. Dwivedi	Dr. Sameer Trivedi	-	-	-	-
Neurology	9298	-	Dr. V.N.Mishra	Dr. R.N. Chaurasia	-	Prof. Deepika Joshi	-
Psychiatry	9299	-	Dr. A.S.Srivastava	Prof. Sanjay Gupta	Prof. Sanjay Gupta	-	-
Dermatology	9345	Prof. S.S.Pandey`	Dr. Manish Bansal	-	Prof. Sanjay Singh	Dr. S.K. Singh	
Endocrinology	9303	-	Prof. S.K. Singh	Prof. S.K. Singh	-	Dr. N.K. Agrawal	-
Nephrology	9304	Prof. R.G. Singh	-	Dr. S. Singh	-	Prof. R.G. Singh	Dr. S. Singh
Shalya	IM	Prof. M. Sahu	-	Prof. M. Sahu	-	-	-

Note :

Timings 5.00 PM to 7.00 PM (March to September)

4.00 PM to 6.00 PM (October to February)

Fee : Rs. 500/- per OPD Slip

Total No. of Beds in Indian Medicine

182

Total No. of Beds in Modern Medicine

1068

Total No. of Beds in SS Hospital

1250

LIST OF MEDICAL / SURGICAL PROCEDURES, INVESTIGATIONS AND LABORATORY TESTS, ETC. CARRIED OUT IN DIFFERENT DEPARTMENTS / DISCIPLINES OF FACULTIES OF MODERN MEDICINE & AYURVEDA AND S.S.HOSPITAL, BHU

(A) FACULTY OF MODERN MEDICINE

(1) "ANAESTHESIOLOGY" DEPARTMENT

NAME OF INVESTIGATIONS / PROCEDURES
Fibreoptic Laryngoscopy, Blood Gas Analysis/Electrolyte,ICU,T3, T4, TSH, Blood Glucose Blood Urea,Serum Creatinine,Serum Protein & Albumin,Conjugated and Unconjugated Bilirubin SGPT,Serum Electrolytes Na, K, Cl.,Serum Calcium,Serum Phosphorus,Serum Magnesium Serum Iron,CPK,CPK-MB,Acid Phosphatase Prostatic Fraction,Serum Alkaline Phosphatase LDH,Special (Gasserian Ganglion block, Percutaneous Cordotomies),Major (Coeliac Plexus block, Epidural steroid Foramin Inj. Facet Joint Inj. Stellate Ganglion Rhizotomy, Permanent epididural, Radiofrequency lesion, Pain procedures under Image Intensifier),Minor (Intra articular Inj., TENS/Acupuncture, Triger point Inj. Laser Therapy, procedures for painless labour, Post operative pain relief procedure.

(2) "BLOOD BANK"

NAME OF INVESTIGATIONS/ PROCEDURES
Each single unit of Donor Bleeding (including charges for Blood Donor Bag + HIV + HBsAg + VDRL Testing + Grouping & Cross Matching),Fresh Frozen Plasma (FFP) per unit,Platelet Poor Plasma (PPP) per unit,Platelet Concentrate or Cryoprecipitate per unit,Blood Grouping (Per Case),Cell Separator,HbA1C (Glycoselated Hemoglobin) for Diabetes Mellitus,Thalassaemia Screen for Thalassemia

(3) "BIO-CHEMISTRY" DEPARTMENT

NAME OF INVESTIGATIONS / PROCEDURES
Blood for HB %,Blood for TC/DC,Blood for ESR,Blood for GBP,Blood for RBC Count,Blood for Reticulocyte,Blood for PCV Count,Urine for Sugar, Acetone & Microscopy,Urine for Urobilinogen, Bile Salts, Bile Pigments, Ketone Bodies & other ,24 Hrs. Urinary Calcium /Protein,Stool for Occult Blood, Blood Glucose Fasting, Blood Glucose PP, Blood Urea, Blood Calcium, Serum Phosphorous, Seminogram, Serum Cholesterol,Serum Uric Acid, Serum Creatinine, Serum Amylase, Serum Alkaline Phosphatase, Conjugated & Unconjugated Bilirubin,CSF Examination for Cell Count & Biochemical, Serous Fluid Routine & Microscopic,Serum Electrolytes Na, K, Cl,Serum Protein & Albumin,Platelet Count, Gama G.T.,SGOT, SGPT,Acid Phosphatase Prostatic Fraction,Serum Iron,Serum for TIBC,Haematological Profile with Histogram,LDH,CPK,CPK-MB,Liver Functions Test,Lipid Profile, PCR based carrier detection test,Lactate Dehydrogenise,LDH Isoenzymes, CPK Isoenzymes,Tumour Marker, Acid Phosphatase,Carcino Embryonic Antigen ELISA,Alfa Fetoprotein – ELISA,HCG – ELISA

(4) "CARDIOLOGY" DEPARTMENT

NAME OF INVESTIGATIONS / PROCEDURES
Computerised Treadmill, Echo Cardiography, Holter Monitoring Test, Vectro Cardiography, E.C.G., CCU Maintenance Charges, Temporary Pacing, Permanent Pacemaker Implantation (for single chamber), Permanent Pacemaker Implantation (for dual chamber), Transoesophageal ECHO, Coloured 2D ECHO Colour Doppler (Screening only), Signal Averaged ECG, Coloured 2D ECHO Colour Doppler, Coronary Angiography Angioplasty, Report of Angiography in C.D, Balloon mitral Valvuloplasty (BMV), Balloon Aortic Valvuloplasty (BAV)m Balloon Pulmonary Valvuloplasty, Atrial Septostomy, IVC Filter, Embolisation Procedure, Device Closure (ASD/PDA/VSD), Electrophysiology study (DP Study), Radio frequency Ablation, Peripheral Transluminal Angioplasty (PTA)

(5) "CARDIOTHORACIC SURGERY" DEPARTMENT

NAME OF INVESTIGATIONS / PROCEDURES
O.T. Equipment & Room Maintenance Charges (Minor Operation), OT Equipment and Room Maintenance Charges (Moderate Operation), OT Equipment and Room Maintenance Charges (Major Operation), Open Heart Surgery, 2D, 3D Trans Esophageal Echo Cardiography, O.T. Equipment & Room Maintenance (Minor Operations performed in Operation Theatres), Fiberoptic Bronchoscopy & Procedures

(6) "CLINICAL PATHOLOGY" (CENTRE FOR CLINICAL INVESTIGATION)

NAME OF INVESTIGATIONS / PROCEDURES
Prothrombin time with INR, APTT, Blood for ESR, Blood for GBP, Factor VIII assay/Factor IX assay, Blood for Reticulocyte, Plasma Fibrinogen, Urine for Sugar, Acetone & Microscopy/ Urine for Urobilinogen, Bile Salts, Bile Pigments, Ketone Bodies & others, Lupus Anticoagulant, 24 Hrs. Urinary Calcium /Protein, Stool for Occult Blood, Blood Glucose Fasting/PP/Random, D-dimer, Blood Urea, Blood Calcium, Serum , hosphorous, Seminogram/Semen analysis, Serum Cholesterol, Serum Uric Acid, Serum Creatinine, Serum Amylase/Lipase, Serum Alkaline Phosphatase, Conjugated & Unconjugated Bilirubin, , SF Examination for Cell Count & Biochemical, Serous Fluid Routine & Microscopic, Serum Electrolytes Na, K, Cl, Serum Protein & Albumin, Protein-C / Protein-S, Gama G.T., SGOT/SGPT, Troponin-I test for Investigation of MI, Acid Phosphatase Prostatic Fraction, Serum Iron, Serum for TIBC, Haematological Profile with Histogram , C.B.C.), LDH, CPK, CPK-MB, Liver Function Test (LFT), Lipid Profile, OptiMal Test (Para Check), Dengue Fever confirmation (Strip test), Triglyceride, Ferritin Test

(7) "DENTAL SURGERY" DEPARTMENT

NAME OF INVESTIGATIONS / PROCEDURES
Crown & Bridge Works (Including Composite Testoration & Inlays), Complete Dentures, Root Canal Treatment, Maxillo-Facial Prosthesis, Dental X-Ray Film Processing Material (per film), OPG X-Ray / Cephalmetric (per film), Occlusal X-Ray (per film), Fixed Orthodontics, Ceramic Crown,

(8) "DERMATOLOGY & VENEREOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Scraping & KOH mount, Smear & Staining, Hanging Drop preparation, Tzanck test, Urine for Sugar Protein & Microscopy, Blood for TC / DC, Blood for Hb%, Blood for ESR, SGOT, SGPT, Culture for fungus, Culture for gonococcus, Patch Test, Chemical Cautery, Electro Cautery, Intralesional Therapy, Iontophoresis, Skin biopsy, Electrolysis, Cryosurgery, Punch Grafting/Chemical peeling/Microdermabrasion, Q-Switched ND-Yag Laser/Intense Pulsed Light for hair removal (3 cm x 3 cm per sitting), PUVA and NBUVB (per 10 sitting)

(9) "ENDOCRINOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Thyroid Hormone/Adrenal Hormone Profile, GH Dynamic Test, Gonadal Hormone Test Profile, Single Hormone Assay, Bone Density Measurement by DEXA-Single Site, Bone Density Measurement by DEXA-Double Site, HbA1 test, Cortisol Plasma, Thyroid Anti Microsomal AMA, Serum PTH, Serum Insulin, Vit. D Test

(10) "GENERAL MEDICINE" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Lumber Puncture, Ascitic Tap, Pericardial Tap, Pleural Tap, Bone Marrow Aspiration, Splenic Aspiration, Tissue Aspiration, Other Minor Surgical procedures, Renal Biopsy, Liver Biopsy, Bone Marrow Biopsy, Pleural Biopsy, Malaria (Paracheck), Leptocheck, Hepatitis B Antigen, K-39 test, Dengue (IgG+IgM).

(11) "GENERAL SURGERY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

O.T. Equipment & Room Maintenance Charges (Minor Operation), O.T. Equipment & Room Maintenance Charges (Major Operation), Laparoscopy, Endoscopy (Upper GI/Lower GI/Choledochoscope/ Sigmoidoscope), Anal Manometry, IRC, Ultrasound, Supra Major Operation Charge, O.T. Equipment & Room Maintenance (Minor Operations performed in Operation Theatres), RFA for varicose veins

(12) "GASTROENTEROLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Diagnostic Endoscopy /Video Endoscopy/Left sided Colonoscopy, Therapeutic Endoscopy (Per package)/Full length Colonoscopy/Endoscopy Sclerotherapy (upto two procedures in a year)/ Endoscopy binding (upto two procedures in a year), Therapeutic Biliary Duct Endoscopy, Sigmoidoscopy, Therapeutic Endoscopy (Repeated Sessions up to one year), HBV Markers (Panel upto 3), HBV Markers (More than 3), HBV Markers (Using ELISA), HCV Markers/H Pylori Serology, Pancrealolauryl Test/HEV (Anti HEV IgM)/Igm Anti HBe/Anti HAV IgM, D-Xylose/RUT/ADA/HBs Ag/HBe Ag/Anti HCV, Charge for Maintenance of computerised equipment, for retrieving and analysing data and generating reports in relation to Capsule endoscopy. Ultrasonography Endoscopic sphincterotomy with common bile duct stone extraction, Endoscopic Cystogastrostomy/ feeding gastrostomy, Bile duct stent placement, Enteral Stent placement, Cynoacrylate gluing, Endoscopic band ligation, Achalasia dilatation, Polypectomy Foreignbody extraction, Capsule Endoscopy, Sphincterotomy, PCR test for HBV DNA quantification

(13) "IMMUNODIAGNOSTIC TRAINING & RESEARCH CENTRE"**NAME OF INVESTIGATIONS / PROCEDURES**

Rheumatoid Factor, C-Reactive Proteins, ASO Test, Hepatitis-B Surface Antigen, Bence Jones Protein in Urine, L.E. Cell Phenomenon, RA Titre/CRP Titre/Myeloma Profile or CSF Electrophoresis, ANA or Ab to ds DNA Test, Collagen disease profile (As package that includes test, i.e. Rheumatoid Factor, LE Cell Phenomenon, ANA & Anti DNA Antibody), Serum Immunoglobulin IgG, Serum IgA, Serum IgM, Serum IgE, ELISA Test for Tuberculosis by Lymphocyte typing, HLA B 27 Typing, HLA ABC with DR & DQ Typing for Transplantation Cases, Cross Matching for Renal Transplant Cases, Anti Thyroglobulin Antibody, Anti Thyroidmicorsomal Antibody, Anticardiolipin Ab Test, Kappa or Lambda Light Chain Test, Cytokines or interleukin test, Anti SSA Ab/ Anti Sm Ab / Anti RNP Ab / anti Centromere Ab / Anti Scleroderma '70' Ab / Anti Jo-1 Ab / anti mitochondrial Ab / anti smooth muscle Ab / Anti LKM Ab / Other auto antibodies test : Anti TTG Ig A / Anti Gliadin IgA / Anti CCP 2 Ab , Anti SSA Ab+ anti SSB Ab+ anti Sm Ab+ anti RNP Ab+ anti centromere Ab+ anti Scleroderma-70 Ab-anti Jo-1 Ab, Anti Neutrophil cytoplasmic Ab (PR 3 + MPO) + Anti GBM, Auto Immune-hepatitis Profile (anti mitochondrial Ab. Anti LKM Ab, anti smooth Auto Immune-hepatitis Profile (anti mitochondrial Ab. Anti LKM Ab, anti smooth muscle Ab, LCI, SLA. ANA., Anti Neutrophil cytoplasmic Ab (ANCA) (C-ANCA or PANCA), Tumour Markers – Alpha Feto Protein (AFP), Tumour Marker – Prostate Specific Antigen (PSA), Tumour Markers – HCG, Tumour Markers – Carcinoembryonic Antigen (CEA), Other Tumour Markers, Complement Profile : C3 & C4, Panel Reactive Antibody, HLA typing by molecular method (low resolution class I & class II)muscle Ab, LCI, SLA. ANA.,

(14) "MICROBIOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Stained Smear Study Grams Staining, Stained Smear Study for AFB, Stained Smear Study for Diphtheria, Blood for MP, Blood for MF, Blood for VDRL, Blood for Aldehyde, Stool for Microscopy (Ova/Cyst), Blood for Widal Test, DEC Provocation Test for MF, Culture & Sensitivity, Blood Culture, Casoni Test, TPHA test for syphilis, Brucella Agglutination Test, Paul Bunnel Test, Culture for Tb. Bacilli/Drug Sensitivity testing for TB, Culture for Anaerobes, Culture for Fungus, ELISA-I for Toxoplasmosi, ELISA-I for Rubella, ELISA-I for Cysticercosi, ELISA-I for Herpes Simplex, ELISA-I for AmoebiasisELISA-I for Leishmaniasis, ELISA-I for CMV, ELISA-I for Antisperm-Antibody, ELISA (IgG) for Tuberculosis, ELISA (IgM) for Tuberculosis, TORCH Pannel, PCR for tuberculosis, PCR for Typhoid fever, OptiMal Test for Malaria/Typhi dot for Typhoid Fever/K 39 Test for Leishmaniasis

(15) "NEUROLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

EEG/EMG/VCP/EP/NCV

(16) "NEUROSURGERY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

C-Arm Fluoroscopy, D.S.A., Therapeutic Embolization i.e. Aneurysm, AVMs & Vascular Tumours

(17) "NEPHROLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Haemodialysis (with providing material by the Nephrology Department), Peritoneal Dialysis (with providing material by the Nephrology Department), Haemodialysis procedure or peritoneal dialysis procedure or Renal Biopsy Procedure (without providing material), CRRT Procedure / CAPD Procedure, 12 Hrs. Dialysis, 24 Hrs. Dialysis' Haemodialysis. Haemodialysis, Double Lumen Curved/Straight Catheter kit (Brand Mahurkar), Single Lumen Femoral Catheter (Medcomp) + Guide wire (GTI/Needletech)

(18) "OBSTETRICS & GYNAECOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Ultrasonography (Biophysical Score) (USG + CTZ)/ Trans Vaginal Sonography, Ultrasonography, (Antenatal S.I. Max. 3) Antenatal Cardio Tocography (SI Max.3), USG guided Amniocentesis/Chlorion Villus Sampling, USG guided Interventional Procedures, Hysteroscopic Operative procedures , Colposcopy and Biopsy

(19) "OPHTHALMOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Intraocular Lense Implantation (Micro-Procedure), Ophthascon Ultrasound, Fluoresce In Angiography (per eye), Fundus Photography, Slit Lamp Photography, Refraction Charges, A-Scan Biometry, Automated Perimetry, Phacoemulsification Surgery, Vitrectomy Procedure, Nd: YAG Laser, Argon Green Laser, Digital Fundus Photography, O.C.T., B-Scan

(20) "ORTHOPAEDICS" DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES, ETC.**

Microwave Diathermy / Shortwave Diathermy/ Ultrasound Diathermy/ Muscle Stimulator/ Wax Bath/ Cervical Traction/ Pelvic Traction., Continuous Passive Motion (CPM)-Knee/ Continuous Passive Motion (CPM)-Shoulder/ Inter ferrential Therapy (IFT)/ Transcutaneous nerve stimulation (TENS)/ Neurodevelopment Therapy (NDT)/ Sensory Integration (SI), Arthroscopy-Diagnostic Procedure/ Major Orthopedics Operation (nailing, plating, external fixator, spinal decompression, wiring etc.), Use of C-Arm Image Intensifier

(21) "OTORHINOLARYNGOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS / PROCEDURES**

Diagnostic procedure under local anaesthesia eg. Nasal Endoscopy, Otomicroscopy, Laryngoscopy, Lymphnode Biopsy and Biopsy to establish Histopathological Diagnosis, Disable for further use All other surgical procedures, For puretone Audiometry/Free field Audiometry, Impedance Audiometry & Colorimetry, Brain Stem Evoked Response Audiometry (BERA)

(22) "PAEDIATRICS" DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES,**

Phototherapy, Peritoneal Dialysis , Paediatric Intensive Care Unit (PICU) and Neonatal Intensive Care Unit (NICU), Arterial Blood Gas Analysis for PCO₂, PO₂ & PH, Nebuliser, Chest tube drainage, Exchange Transfusion, Bone Marrow aspiration, Peritoneal Tapping, Pericardial tapping, Biopsy (Muscle, Liver, Kidney), Serum (Fe, TIBC, O.F. Fetal Hb)

(23) PAEDIATRIC SURGERY DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES, ETC.**

Giendoscopy/Cystoscopy/Laparoscopy/ Bronchoscopy, Laparoscopic Surgery

(24) "PLASTIC SURGERY" DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES, ETC.**

Intermittent Pneumatic Compression including methods of Pressotherapy for the Lymphodema patients

(25) "PSYCHIATRY" DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES, Etc.**

E.E.G., E.C.T., Maintenance Charges for Bio-fee back Equipment used in Phychotherapy, I. Q. Testing Full Cognitive function testing, Serum Electrolytes Na, K, Cl., Serum Lithium & Electrolyte estimation by automatic Electrolyte Analyzer, Sleep Lab. investigation therapy, Computerized Stress Profile Assessment, E.C.G.

(26) "PATHOLOGY" DEPARTMENT**NAME OF INVESTIGATIONS/ PROCEDURES, Etc.**

Prothrombin Time. Complete Haemogram, Platelet Profile, BT, Aggregation, PF-3, Clot Retraction, Bleeding Disorders/Coagulation Disorders, Cytology (Exfoliative cytology & FNAC), Histo-Pathology Examination: Small tissue., Frozen Section Facility, GBP, GBP + BM, Reticulocyte Count, Osmotic Fragility, G6PD, HbF, Sickling Test, Hb electrophoresis, Rh Antibody Titre, Panel for Breast Carcinoma, Individual Marker, Test for Factor XIII Assay, Test for Factor VIII Assay, Test for Factor IX Assay, Other Factor Assays, Plasma Fibrinogen, ADP, Adreneline R, Collagen, Ristocetin

3. Tests for Thrombophilia**NAME OF INVESTIGATIONS/ PROCEDURES, Etc.**

D-dimer, APCR, Protein-C, Protein-S

4. Coomb's test**NAME OF INVESTIGATIONS/ PROCEDURES, Etc.**

Direct, Indirect

5. **Special Stains on demand (if possible) Rs. 200/-**
Histopathology laboratory: Immunohistochemistry

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
Immuno Histo Chemistry (IHC) for each marker (ER, PR, HER-2), Histology: Large tissue or more than one bottle

(27) **"RADIOLOGY" DEPARTMENT**

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
X-Ray Single Exposure, X-Ray Double Exposure, Barium Swallow/Barium Meal Examination, - Routine like Stomach, Duodenum, ICR, Region/ Barium Enema, I.V.P. Myelography/Angiography, H.S.G./Sinogram/Cystogram/Urethrogram, Ultrasonography, Colour Doppler, CT Scan Head/Neck, CT Scan Body, ERCP Charges for X-Ray, MRI Charges, MRI Investigation Contrast Dye Charges. NSurcharge on X-Ray for Special ward, Mammography, Computed Radiography Single Exposure, Computed Radiography Double Exposure

(28) **"RADIOTHERAPY & RADIATION MEDICINE" DEPARTMENT**

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
External Beam Therapy – Full Course Linear Accelerator

(29) **"SURGICAL ONCOLOGY" DEPARTMENT**

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
Videoendoscopy, Laser Procedure, Nd: YAG Laser Use, Ultrasonic Dissector (Harmonic Scalpel) use, Mammography Test (in collaboration with Department of Radio-Diagnosis, IMS, BHU.), RFG, Bronchoscopy, USG (SonoSite). Doppler, Intraoperative USG/Doppler, Super Major Operations

(30) **"TB & CHEST DISEASES" DEPARTMENT**

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
Pleural aspiration, Broncho Pulmonary Procedure, Pulmonary Function Test, Nebulizer Therapy, Pulse Oximetry, Fiber optic bronchoscopy, USG guided pleural aspiration/biopsy. PFT+Diffusion Studies, Polysomnography (for overnight sleep studies i.e. 6 to 10 hrs.), High Dependency Unit, 12 Channel ECG

(31) “UROLOGY” DEPARTMENT

NAME OF INVESTIGATIONS/ PROCEDURES, Etc.
Cystoscopy/OLU/Urethroscopy, TURP, A.V. Fistula, Intra-Corporeal- Lithotripsy/Percutaneous Nephrolithotomy, Lithotripsy (ESWL), OT Equipment and Room Maintenance Charges for Renal Transplantation, ESWL for Residual Calculi, Laser Lithotripsy, Green Light Laser Prostatectomy, RIRS/Holmium Laser Lithotripsy/Holmium Laser Stricturectomy, O.T. Equipment & Room Maintenance (Minor Operations performed in Operation Theatres)

Postmortem services

Mortuary is located as a separate autopsy block near Casualty.

Transport facilities for carrying the dead bodies to the mortuary and for cremation is provided by the hospital administration on payment of charges

- **Procedure for receipt of dead bodies from S.S.Hospital (MLC case)**

If the body is brought dead to the Casualty or in case if the patient dies in the hospital, the concerned police station is informed and the information is registered in the casualty. In case when the police come with the dead body and the inquest then done after registration in the Casualty, the body is shifted to postmortem examination room for conducting postmortem examination.

- **Enquiries & Information:** There is an enquiry counter in the OPD complex and runs during the OPD Hours. Any information regarding the Hospital can be obtained from enquiry counter. Sign boards are available at various junctions.
- **Issue of Certificates:** Birth, Death, and Medical certificates are issued from the Medical Record Section.
- **Ambulance Services :** *The hospital has two regular and one hitech ambulance for transporting patients to and from hospital. These ambulance services are under the control of the Medical Officer posted in the casualty . These are available round the clock to the general public on payment basis.*
- **Canteen facilities:** Canteen facilities are available in the Hospital building and is located near Bank of Baroda.
- **Parking :** Parking facilities are provided for Visitors within the Campus.