# VEDIC VIGYAN KENDRA

# BANARAS HINDU UNIVERSITY VARANASI-221005

Tender Ref. No.: GEM/2023/B/2969922

Date: 10-01-2023

## **GEM Tender Notice Invitation.**

Vedic Vigyan Kendra, Banaras Hindu University, Varanasi invites tenders on GeM Portal from eligible and qualified Manufacturer/Importer/Authorized Agent for supply of **Desktop PC**, **Antivirus**, **Line Interactive UPS**, **Corel Draw Graphic**, **Adobe Master Collection**, and **Wonder Share Uni Converter** for Classroom. The schedules of Tendering activities are as here under.

Sr. No.	Activity	Date & Time
1.	Tender Reference No.	GEM/2023/B/2969922
2.	Commencement of Downloading of Tender Document	10-01-2023
3.	Last Date & Submission of Online Bids	20-01-2023 at 18:59:00
4.	Date & Time of opening of technical Bids	20-01-2022 at 19:00:00
5.	Date of completion of examination of technical Bid	To be declared on GeM Portal
6.	Date & Time of opening of financial Bid	To be declared on GeM Portal
7.	Date of completion of examination of financial Bid	To be declared on GeM Portal

The details of tender notice are given on GeM Portal, Vedic Vigyan Kendra & BHU website: www.cvsbhu.in and www.bhu.ac.in. Kindly check GeM Portal, Vedic Vigyan Kendra & BHU website for any details & updates.

Coordinator

Vedic Vigyan Kendra` Banaras Hindu University

Varanasi-221005 समन्त्रपक/Coordinator

वैदिक विज्ञान केन्द्र/Centre fer Vedic Science काभी हिन्दू विश्ववालय/Banaras Hindu University बारानामी -5/Varanasi-5



. ..

Bid Number: GEM/2023/B/2969922

Dated: 10-01-2023

# **Bid Document**

Bid End Date/Time 20-01-2023 19:00:00  Bid Opening Date/Time 20-01-2023 19:30:00  Bid Offer Validity (From End Date) 30 (Days)  Ministry/State Name Ministry Of Education  Department Name Department Of Higher Education  Organisation Name University Grants Commission (ugc)  Office Name Banaras Hindu University  Total Quantity 75  Item Category Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter  Minimum Average Annual Turnover of the bidder (For 3 Years) 4 Lakh (s)  OEM Average Turnover (Last 3 Years) 64 Lakh (s)  Vears of Past Experience Required for same/similar service No  MSE Exemption for Years of Experience and Turnover  MSE Exemption for Years of Experience and Turnover (Authorization Certificate (Requested in ATC), OEM Authorization Certificate (DEM Annual Turnover, Additional Doc 1 Turnover, Certificate (Requested in ATC), Compliance of BoQ specification and supporting document "ATC), Compliance of BoQ specification and supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance 10 %  Bid to RA enabled No  Type of Bid Two Packet Bid  Primary product category Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  Total value wise evaluation  Total value wise evaluation		Bid Details
Bid Offer Validity (From End Date)  Ministry/State Name  Department Name  Department Of Higher Education  Department Name  Organisation Name  University Grants Commission (ugc)  Office Name  Banaras Hindu University  Total Quantity  75  Item Category  Minimum Average Annual Turnover of the bidder (For 3 Years)  OEM Average Turnover (Last 3 Years)  OEM Average Turnover (Last 3 Years)  Alea (S)  Years of Past Experience Required for same/similar service  MSE Exemption for Years of Experience and Turnover  Mo  Startup Exemption for Years of Experience and Turnover  Document required from seller  Experience Criteria, Past Performance, Bidder Turnover, Certificate, OEM Annual Turnover, Additional Doc I certificate, OEM Annual Turnover, Additional Doc I certificate, oEM Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Certificate, oem Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Certificate, oem Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Additional Doc I certificate, oem Annual Turnover, Certificate, oem Annual Turnover book pecification and supporting document and an Actification and Supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  10 %  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days	Bid End Date/Time	20-01-2023 19:00:00
Ministry/State Name Department Name Department Of Higher Education Organisation Name University Grants Commission (ugc) Office Name Banaras Hindu University Total Quantity	Bid Opening Date/Time	20-01-2023 19:30:00
Department Name Department Of Higher Education Organisation Name University Grants Commission (ugc) Office Name Banaras Hindu University Total Quantity 75 Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter Minimum Average Annual Turnover of the bidder (For 3 Years) OEM Average Turnover (Last 3 Years) OEM Average Turnover (Last 3 Years) 4 Lakh (s) Years of Past Experience Required for same/similar service No SEE Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Document required from seller  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), Compliance of BoQ specification and supporting document supporting document sto prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance 10 % Bid to RA enabled No Type of Bid Two Packet Bid Primary product category Wonder Share Uni converter Time allowed for Technical Clarifications during technical evaluation Value Startup Education and Surporting document sto prove the supporting document sto prove his eligibility for exemption must be uploaded for evaluation by the buyer  Vender Share Uni converter  Time allowed for Technical Clarifications during technical evaluation	Bid Offer Validity (From End Date)	30 (Days)
Organisation Name  Office Name  Banaras Hindu University  Total Quantity  75  Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter  Minimum Average Annual Turnover of the bidder (For 3 Years)  OEM Average Turnover (Last 3 Years)  OEM Average Turnover (Last 3 Years)  Farst Sperience Required for same/similar service  MSE Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Document required from seller  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document supporting document success any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  10 %  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days	Ministry/State Name	Ministry Of Education
Office Name     Banaras Hindu University       Total Quantity     75       Item Category     Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter       Minimum Average Annual Turnover of the bidder (For 3 Years)     4 Lakh (s)       OEM Average Turnover (Last 3 Years)     64 Lakh (s)       Years of Past Experience Required for same/similar service     1 Year (s)       MSE Exemption for Years of Experience and Turnover     No       Startup Exemption for Years of Experience and Turnover     No       Document required from seller     Experience Criteria, Past Performance, Bidder Turnover, Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer       Past Performance     10 %       Bid to RA enabled     No       Primary product category     Wonder Share Uni converter       Time allowed for Technical Clarifications during technical evaluation     2 Days	Department Name	Department Of Higher Education
Total Quantity   75     Item Category   Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter	Organisation Name	University Grants Commission (ugc)
Desktop pc , Antivirus , Line interactive UPS , Corel Draw Graphic , Adobe Master Collection , Wonder Share Uniconverter    Minimum Average Annual Turnover of the bidder (For 3 Years)	Office Name	Banaras Hindu University
Graphic , Adobe Master Collection , Wonder Share Uniconverter	Total Quantity	75
bidder (For 3 Years)  OEM Average Turnover (Last 3 Years)  Years of Past Experience Required for same/similar service  MSE Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  10 %  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  4 Lakh (s)  64 Lakh (s)  6	Item Category	Graphic , Adobe Master Collection , Wonder Share Uni
Years of Past Experience Required for same/similar service  MSE Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  No  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  10 %  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days		4 Lakh (s)
MSE Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Startup Exemption for Years of Experience and Turnover  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days	OEM Average Turnover (Last 3 Years)	64 Lakh (s)
Turnover  Startup Exemption for Years of Experience and Turnover  Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance  Bid to RA enabled  No  Type of Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days		1 Year (s)
and Turnover  Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance 10 %  Bid to RA enabled No  Type of Bid Two Packet Bid  Primary product category Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation 2 Days		No
Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  Past Performance 10 %  Bid to RA enabled No  Type of Bid Two Packet Bid  Primary product category Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation 2 Days		No
Bid to RA enabled  Type of Bid  Two Packet Bid  Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days	Document required from seller	Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by
Type of Bid Two Packet Bid  Primary product category Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation 2 Days	Past Performance	10 %
Primary product category  Wonder Share Uni converter  Time allowed for Technical Clarifications during technical evaluation  2 Days	Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation 2 Days	Type of Bid	Two Packet Bid
during technical evaluation 2 Days	Primary product category	Wonder Share Uni converter
Evaluation Method Total value wise evaluation		2 Days
	Evaluation Method	Total value wise evaluation

**EMD Detail** 

Required	No

#### ePBG Detail

Advisory Bank	State Bank of India		
ePBG Percentage(%)	3.00		
Duration of ePBG required (Months).	12		

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### Beneficiary:

Registrar

Banaras Hindu University, Department of Higher Education, University Grants Commission (UGC), Ministry of Education

(Registrar)

#### **Splitting**

Bid splitting not applied.

#### **MII Purchase Preference**

1			4
	MII Purchase Preference	Yes	
1			1

## **MSE Purchase Preference**

1		
	MSE Purchase Preference	Yes
1		

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the

Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

- 5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total OUANTITY.
- 6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### **Desktop Pc**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
Technical Specifications	
Specification Document	View File
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University	15	30

#### **Antivirus**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded	

### **Technical Specifications**

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

# Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University	20	30

## **Line Interactive UPS**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

	Brand Type	Unbranded
1		

## **Technical Specifications**

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

## **Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University	37	30

## **Corel Draw Graphic**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded
Brana Type	Olibranaca

# **Technical Specifications**

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

## **Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University	1	30

## **Adobe Master Collection**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

## **Technical Specifications**

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

## Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University		30

#### **Wonder Share Uni Converter**

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Brand Type	Unbranded

# **Technical Specifications**

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

# Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Delivery Days
1	UPENDRA KUMAR TRIPATHI	221005,Banaras Hindu University	1	30

# **Buyer Added Bid Specific Terms and Conditions**

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up

to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 2. Generic

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

#### 3. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

#### 4. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 5. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 6. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

#### 7. Service & Support

Dedicated /toll Free Telephone No. for Service Support: BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

### 8. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 9. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 1 year before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

#### This Bid is also governed by the General Terms and Conditions

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---